Business Process Re-Engineering

Joseph Sungau

Abstract

In today's business environment, business competition has increased due to market needs and advancement in technologies. This forces organizational managers and consultants to identify techniques that enable organizations to cope with an ever-changing business environment. In their efforts, many organizational performance improving techniques have been discovered. Among the techniques discovered, business process re-engineering is the technique reported to improve business processes for enhanced organizational performance. Therefore, this chapter explains what business process re-engineering is and presents modeling methods for business process re-engineering.

Keywords: Efficiency, Innovation, Optimization, Transformation